

NICK MACCHIONE, FACHE DIRECTOR

LORI G. BAYS, M.A., NCG PUBLIC ADMINISTRATOR PUBLIC GUARDIAN HEALTH AND HUMAN SERVICES AGENCY 1700 PACIFIC HIGHWAY, SAN DIEGO, CALIFORNIA 92101-2417

PUBLIC ADMINISTRATOR - PUBLIC GUARDIAN

5201-A RUFFIN ROAD, SAN DIEGO, CA 92123-1699 (858) 694-3500 FAX (858) 694-3987

August 10, 2009

TO:

San Diego Public Administrator/Guardian Auction Permanent Bidders

FROM:

Lori G. Bays, County of San Diego Public Administrator/Public Guardian

RE:

\$25. Permanent Bidder Deposit/Fee

I would like to thank you for your continued attendance and participation in the Public Administrator/Public Guardian personal property auctions. Your participation in our auctions has provided a great benefit to the many conservatees and estates that we serve.

As you know, this past winter/spring we asked auction attendees to complete a survey regarding the \$25. charge to become a Permanent Bidder and whether we should maintain or do away with the Permanent Bidder program. The results of the survey are now in. We received over 200 responses to the survey. The vast majority of responses indicated that both current and potential future Permanent Bidders want to maintain the benefits of being a Permanent Bidder in exchange for the \$25. deposit becoming a one time, non-refundable fee.

As a result, this letter is to advise you that **as of August 14, 2009**, **the \$25**. **charge for becoming a Permanent Bidder will become a one time, non-refundable fee**. If you have signed up to become a Permanent Bidder prior to August 14, 2009 and you desire to maintain your Permanent Bidder status, please be advised that your deposit on file with us will cover this one time non-refundable fee, and you <u>will not</u> be asked to pay any additional fees.

I understand that there are some of you that would be willing to give up the benefits of being a Permanent Bidder in order to receive a refund of your \$25. deposit. If so, please notify us in writing at the mailing or e-mail address below by December 31, 2009 that you would like a full refund of your \$25. and a check will be mailed to the address we have on file for you. You will still be able to attend our personal property auctions but would need to sign up to become a "Day Bidder" at all future auctions. Day Bidders are required to register each time they attend the auction, provide a \$25. deposit to receive a bidder card and then return the card at the end of the auction to receive their deposit back.

PLEASE NOTE: ANY DEPOSITS OF \$25. NOT REQUESTED TO BE RETURNED PRIOR TO DECEMBER 31, 2009 WILL BECOME A NON-REFUNDABLE FEE (YOU WILL REMAIN A MEMBER OF THE PERMANENT BIDDER PROGRAM).

It is our desire to provide excellent customer service to our valued auction bidders. Our next personal property auction will be held on August 15, 2009. We have a wonderful selection of items available for your review. Once again, thank you for your continued attendance and support.

Warmest Regards,

Lori G. Bays

County of San Diego Public Administrator/Public Guardian

Contact information for requesting a return of your \$25. deposit prior to December 31, 2009:

Mailing Address:

5201 Ruffin Rd., Suite A

San Diego, Ca 92123

E-mail Address:

samantha.hausner@sdcounty.ca.gov